

INCLUSION
GLOUCESTERSHIRE
BIGGER DREAMS • BETTER LIVES • BRIGHTER FUTURES



Your Voice Network Meeting Minutes



**Wednesday 12th
October 2022**



These groups came to the meeting

We talked about:



The icebreaker question was “What is one thing you would love to do in your lifetime?”. People said get married, go on special holidays and cuddle an orangutan.



Kayleigh did a presentation about going to Accident and Emergency (A&E).



Everyone discussed their experiences about going to A&E and what would make it better.



Some people had difficult and scary things happen to them that meant they had to go to A&E.



Some people felt A&E staff and paramedics treated them well, were friendly and explained things clearly.



Other people said that A&E staff did not explain things to them which made them worried and cross.



Most people said that waiting was very hard and confusing.



Things that people said could make A&E better were having a Learning Disability Liaison Nurse working there.



Having good, clear communication about why you are waiting and how long it might be.



Receptionists understanding that communication is harder when you are upset and ill. They should be more patient and talk to people in a way they understand.



Paul and Sammy from Inclusion Gloucestershire told us about their project to help the South West Ambulance service improve.

Questions

1. What do you think about it?

Good

Bad

Not sure

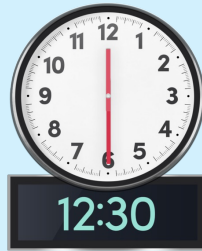


Paul will send out an Easy Read questionnaire to the network to ask people about using ambulances.

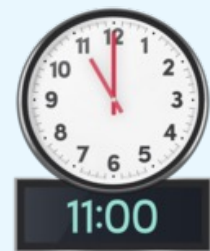


The next Your Voice meetings are:

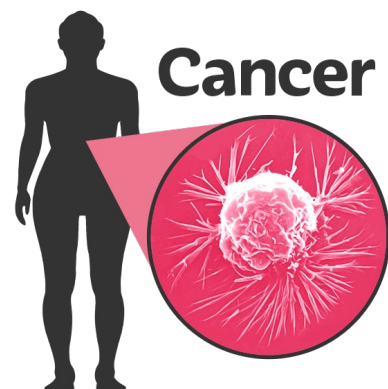
The network meeting is on **Wednesday 9th November** at **12:30pm**



The coffee morning is on **Thursday 27th October** at **11:00 am**



The topic for the next network meeting is cancer.



Thank you for coming to our meeting. We look forward to seeing you next time.